



# STARLINK

## Product Environmental Report

## Product Highlights

The following key features mitigate our product's environmental impact:

- Material Use
- Ethical Sourcing
- Packaging
- Built for longevity

## Material Use

Starlink products are compliant with the European Union (EU)'s Restriction of Hazardous Substances (RoHS) Directive 2011/65/EU, Registration, Evaluation, Authorization and Restriction of Chemicals (REACH) Directive 1907/2006/EC, Persistent Organic Pollutants (POPs) Regulation No. 2019/1021 and Packaging Directive 94/62/EC. All are rigorous legislations which define the restriction of chemical substances in consumer products.

Our materials team proactively looks to implement the safest, environmentally conscious materials which can achieve our product goals.

Additionally, our products are designed with sustainability in mind. We continue to increase the amount of recycled materials as input in each new product generation.

## Ethical Sourcing

People help make this planet great, and Starlink is committed to upholding the human rights of workers and treating them with dignity. Therefore, when procuring metals, including tantalum, tin, tungsten and gold (commonly "3TG"), we conduct due diligence to ensure they are obtained from conflict-free smelters.

Our suppliers are obligated to source 3TG metals used in manufacturing components from non-conflict-affected countries or regions. This, along with strong company management systems, allows us to continue to innovate knowing our materials have been obtained in an ethical way.

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## Packaging

- Early versions of our packaging included plastic inserts which became an opportunity for improvement for next generation of packaging.
- Starlink has since phased out usage of plastic inserts converting to 100% pulp fiber to increase the overall recyclability of our products.

## Built to Last

With longevity in mind, we apply rigorous testing requirements to simulate customer's experience. Starlink products are designed to meet outdoor environmental conditions allowing our products to thrive in harsh environmental conditions.

These efforts highlight our products' ability to withstand the test of time.

## Recovery

- In the event that a Starlink product reaches end-of-life, we provide guidance to ensure proper recycling and recovery.
- Retired product may be returned to a local recycling agency or to Starlink, for a refurbishment process, enabling another life span of the product.
  - We continuously strive to increase the refurbishment program by expanding the program to include new product lines.
- Starlink is determined to optimize and expand this process, accelerating the transition to a circular economy.

## Manufacturing

Starlink commitment to sustainability extends beyond product design to manufacturing and production.

- In 2023, we diverted 1.14M lbs of factory waste from landfill to recycling.
- Recently, we have increased our closed loop recycling processes to include patches and silver ink.

As our business grows exponentially, bringing a new facility online, our team is working diligently to create closed loop recycling systems, and for all recycling needs which cannot be met internally, we partner with local recyclers to ensure proper disposal of any factory waste generated.

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